



## PAX Manufacturer's Guarantee





## The statutory manufacturer's guarantee

This manufacturer's guarantee (hereafter "guarantee") applies to all X-CEN-TEK products carrying this guarantee declaration. Your statutory guarantee rights remain unaffected by this guarantee.

1. In accordance with the following rules (No. 2-7, our guarantee provides for the correction of any defect of the product that demonstrably occurred during the guarantee period as a result of flaws in the material or production of the product.
2. The guarantee period is 24 months from the date of purchase, but in the case of commercial, professional or comparable use the period is 12 months. The date on the original proof of purchase applies.
3. The guarantee does not include:
  - a. Parts that are subject to use-related or other natural wear and tear, and defects of the product that are caused by use-related or other natural wear and tear.
  - b. Defective zippers.
  - c. Cases where the product serial number has been removed.
  - d. Product defects resulting from other than the intended use, exceptional environmental conditions, overloading, or insufficient maintenance and care.
  - e. Products that have been altered after purchase.
  - f. Minimal deviations from the standard form and appearance of the product, which do not affect the functionality of the product.
4. The correction of a defect that we have recognized as falling under this guarantee will be either through repair or replacement, at our discretion, at no cost to the customer. The replacement product, if applicable, will be in defect-free condition, and may be a later model. Replaced products become our property.
5. The guarantee claim must be entered within the guarantee period. To do this, you must register your claim and send us the product in question – with the original proof of purchase, which must include both the date of purchase and the name / number of the product. For the registration, go to the web site [www.pax-bags.com](http://www.pax-bags.com) and look under "Service – PAX-Guarantee". If the buyer sends the product to the seller, the transport costs and risks are carried by the buyer.
6. Our guarantee does not support any claims for correction of defects in our products other than those explicitly detailed in these guarantee terms and conditions.
7. The guarantee period will not be renewed or extended by any of our actions taken to correct defects under this guarantee.
8. German material law applies to this guarantee.



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